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Celebrating an Animal Advocate
The “business” of being a humane society is changing.

Here at Marin Humane, we keep a close watch on trends in animal sheltering, pet guardianship, and public policy. We’ve incorporated these trends into our Strategic Plan for 2019-2024, which I invite you to read on our website.

Our staff continues to demonstrate compassion for all animals. Recently, we:

• Investigated serious dog neglect and cruelty cases;
• Convinced a family keeping more than 50 cats in a tiny space to surrender them to us for better care;
• Rescued injured wildlife throughout the county;
• Filled our Humane Summer Camp slots, and
• Joined a coalition of animal groups to fight the sale of wild, free-roaming horses for slaughter.

Corporate sponsors continue to be an important partner in helping animals. Recently, Rockstar Energy Drinks CFO Janet Weiner came forward to fund an urgent need – the addition of two full-time veterinary assistants!

Volunteers are another critical part of how we function and adapt to new challenges. I’d like to recognize three special volunteers for their amazing service on our Board of Directors: Brian Cooley, Lisa Doran, and Robin Rodi, DVM. All three are terming off our board after eight consecutive years of service, but we’re thrilled they’ll continue to stay involved by serving on various committees.

All this progress happens because of our generous, animal-loving community. Our strategic goals and vision for a more humane, compassionate world will be realized thanks to the hard work and support of so many.

Nancy McKenzie
Nancy McKenzie, MNPL, CAWA CEO & President

ON THE COVER
Casper arrived at Marin Humane in terrible shape and unable to walk. After a lengthy stay, he’s ready for his forever home.
A UNIQUE GIFT
By Nancy McKenney, MNPL, CAWA

Recently, Marin resident Janet Weiner, her family, and the Rockstar Energy Drink Company came forward to fund a very special need at Marin Humane.

In addition to providing spay/neuter surgeries for the pets of low-income residents in Marin and our shelter animals, our veterinary staff cares for all our shelter animals’ medical needs. From running tests and administering medications to post-surgery monitoring, and other important functions, this small group is pushed to its limits. We desperately needed the help of two full-time veterinary assistant positions, and Rockstar stepped up to the plate!

We approached Rockstar because they’ve supported special projects and unique needs at Marin Humane in the past. Without hesitation, Rockstar CFO Janet Weiner agreed to help, and we now have two additional full-time veterinary assistants on staff – right in time for the busy summer season.

“Having these two additional veterinary assistants has been a huge boost to our ability to care for the thousands of animals who come through our doors,” says Director of Veterinary Medicine Dr. Belinda Evans.

We’re always grateful for any type of support our community provides us – whether through individual donations or corporate sponsorships – but supporters like Rockstar Energy who help us provide higher levels of care through unique contributions are especially appreciated.

If you’re interested in special opportunities that support the animals, please contact our director of development Joe Lisella at jlisella@marinhumane.org or 415.506.6257.
Last July, a wiggly, fun-loving dog arrived at our shelter. While that might sound like the sort of dog who would be adopted immediately, Mack unfortunately had a few strikes against him from the start. You see, Mack is a pitbull, a breed that faces quite a bit of stereotyping. He’s also big, weighing in at 80 pounds, and very boisterous. This fellow requires a LOT of exercise!

However, we remained hopeful that the right family would come along who could see what a nice boy Mack was. We thought he had found his forever home when he was adopted within a few weeks, but he was returned after being attacked by an unleashed dog. Now waiting for his second shot, Mack began deteriorating in the confines of the adoption kennels. Such a friendly, energetic guy needed a lot more attention and a much more active lifestyle than the shelter could offer him.

Luckily, we had the perfect place for Mack to go: the Pen Pals program at San Quentin prison, where he would receive lots of dedicated attention from an inmate working in the prison’s firehouse. In this quieter environment, and with consistent training and lots of one-on-one time, Mack matured and started gaining the skills he’d need to thrive in a new home. Thanks to the work of his handler, Jeremy, Mack improved a little more each day. Jeremy said, “Mack is a great dog. He’s very attentive and interactive, and he’s one of the smartest dogs I’ve ever worked with. It’s been a pleasure to spend time with Mack.”

Eight months after he arrived at the shelter, a potential adopter reached out to us to arrange a meeting. Mack came back to the shelter to show off what a good boy he’d become, and it was love at first sight - Mack had found his new family! Now this sweet, goofy dog has his happy ending and we couldn’t have done it without the dedicated men in our Pen Pals program at San Quentin.
Every day, certain pet guardians are faced with the heart-wrenching possibility of having to rehome their beloved pets. Many people are confronted with the challenge of having to balance their pet’s needs with changes in their lives. Some become overwhelmed by financial costs and still others find themselves at their wit’s end because of a behavior issue with their pet. They believe there is no alternative but to surrender their pet to a shelter.

While we are honored by their trust, one of our goals is to keep pets at home with those who love them, if possible. That’s why we’ve made helping people in these situations a priority. Our Pet Care Assistance program provides financial and home-based support for seniors in need. And, thanks to generous donors, our newly-launched Pet Safety Net does the same for others who are low-income. This support can include free behavior consultations, pet food, supplies, even help with dog walking and litter box cleaning.

But we recognize that sometimes a pet must be rehomed, and since shelter life can be stressful to most animals, we’re proud to offer a free rehoming service on our website called “No Place Like Home.” Pet guardians can post a photo along with detailed information about their pet then meet prospective adopters to decide if it’s the right fit. This program is open to anyone, with the only requirement being that the animal is spayed or neutered (something else we offer at deeply discounted rates for low-income residents).

So as strange as it sounds, we’re working harder than ever to keep pets out of the shelter and in loving homes where they belong.
November 8, 2018 seemed like any other day at Marin Humane. Representatives from different departments gathered in the morning to share brief updates and information about upcoming events with their colleagues.

Then the alerts started to come in as a fire had broken out in Butte County. No one could have predicted the extent of the devastation and tragic loss of life caused by what would be the deadliest and most destructive wildfire in California history.

Thanks to decades of experience and training, Marin Humane is recognized as an official emergency resource. Personnel might be requested by authorities to provide expert guidance and assistance during disasters that involve animals. When the Tubbs Fire devastated our neighbors in Sonoma and Napa County in 2017, we converted Marin Humane into a temporary pet evacuation center and sent Animal Services Officers in to the devastated region.

In anticipation of requests for assistance, Marin Humane CEO Nancy McKenney and Captain Cindy Machado immediately reached out to Butte County authorities and assembled a team to be on standby for deployment.

I was one of the staff members deployed to Butte County to provide animal care services to displaced pets housed at a hastily-constructed animal shelter at...
the Chico Municipal Airport. When I returned, people had a lot of questions for me so I thought I’d share my responses:

**Q. Was this your first deployment? What was it like?**  
A. I had assisted with larger-scale animal rescues before, but I’d never been deployed to a disaster zone. Witnessing the devastation first-hand is something you never forget. It seems daunting at first, but you soon realize that everyone present has disrupted their regular lives to assist others and is doing the best they can to help. I felt very grateful and humbled to be a part of that.

**Q. How did the animals end up at the airport?**  
A. Some animals were rescued from the fire zone or were dropped off by their guardians who were evacuated. Every so often, lost pets would be reunited with their family and the joy was palpable and contagious! Those moments were definitely the highlights of our exhausting and long days.

**Q. How else did Marin Humane help those affected by this tragedy?**  
A. We transferred in adoption animals from the shelters around the affected region to help them make room for the pets of fire evacuees and sent much-needed supplies and teams of staff members to help with the rescue and care efforts. We also created a special fund dedicated to disaster relief and were humbled by the incredible generosity from the community—we simply couldn’t do this kind of work without the financial help from our supporters. Every dollar donated to this fund went directly to disaster relief in the affected areas and will continue to help with long-term recovery.

**Having your own disaster plan for your beloved pets can make all the difference! Be sure to:**

**IDENTIFY YOUR PET** Keep your license current, make sure that a collar with identification tags is worn at all times, and consider getting a microchip for your pet (they’re free for cats at Marin Humane!).

**CRATE TRAIN** This will help you safely transport your pet to safety in times of emergency.

**DEVELOP A NEIGHBORHOOD PLAN**  
Get to know your neighbors, and select a neighborhood coordinator who will be ready to assist.

**PREPARE A PET DISASTER KIT** Include a crate or carrier, identification tags, leashes, bowls, litter and litter boxes, food and water supplies, emergency phone numbers, and a first aid kit.

See our website for more resources on disaster preparedness.

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**LEFT:** Carina DeVera at the evacuation location.  
**CENTER:** Ducks evacuated from the Tubbs Fire.  
**RIGHT:** Kyle Dunlop prepares clean water for evacuated animals.
HOME SWEET HOME
By Nancy Weiler & Julia Lamont

DAISY
After the loss of their beloved dog almost a decade ago, Simona and Reuven doubted they’d ever be able to open their hearts to another pet. But when Simona met Winnie — now Daisy — on Mother’s Day and experienced her charm first-hand, all those doubts were quickly washed away. Reuven came to meet Daisy a few days later and she officially became a member of the family. Now this once-stray pup is the queen of the household!

JACK
Jason tells us that Polo, now Jack, has become an amazing part of the Davis family. “He had some pretty big shoes to fill since we lost our beloved Dempsey, but he has done admirably. Jack has made all kinds of friends at dog socialization camp, he’s started joining us on hikes, has been to the snow and the beach, and is learning to be a great dog. But his favorite thing to do by far is snuggle. He’s an 80+ pound lap dog!”

PARSLEY
Cilantro, now Parsley, recently joined the Lewis-Hamblett family which includes five children, two dogs, and seven rabbits. Laura says “Parsley has the most beautiful eyelashes and loves to be held. He will eat from your hand and we have discovered that he is an architect among rabbits.” Parsley dug tunnels in the rabbits’ daytime run, and they now all enjoy playing hide and seek. “It’s pretty funny to see a white rabbit kicking brown dirt everywhere, then shake it off and be white again — no bathing required!”
THEORY
Theory is now happily at home with Lydia and Estevan Hernandez. They were told Theory might not be a snuggly lap cat when they adopted her, but the opposite has proved true. She seemed to know right away what her job was — helping Lydia manage her chronic illnesses. She sleeps in the bed every night, cuddles with Lydia, and loves napping on Estevan’s chest. She also enjoys belly rubs, playing in water, and walking outside on her leash. Lydia says “When we have friends over, they’re her friends, too.”

BINGO
Bingo enjoyed being the center of attention but had his social and interactive limits. When Lisa Nunes met him, she knew he had a lot of love to give but that it would take time. At first he lived in her office, and she would stay late to keep him company. After a while, she felt he was ready to join her husband and three dogs at home. He now hangs out with the whole family, opens cabinets when no one’s looking, and comes running for his cat treats.

PHOEBE & RACHEL
Emily and Rachel, now named Phoebe and Rachel, are two friends doing well in their new home with Courtney and Jake Wheaton. As the piggies were settling in and began getting used to pets, nail trims, and lap time, their different personalities started to emerge. Phoebe likes getting the “best” hut in their cage, and Rachel is quite dramatic about being picked up but enjoys hanging out in a lap once she’s there. And they both will raise up on their hind legs for a treat!
Marin Humane is celebrating the very special anniversary of one of its most notable employees, Animal Services Director Captain Cindy Machado.

**Years of employment:** 35

**First job at Marin Humane:** Animal Services Officer

**First animal cruelty case:** “I was involved in the rescue of a horse who had been severely abused. That case made me determined to always protect animals from their abusers.”

**On the changing role of animal services:** “There were many more stray dogs running around Marin in the 1980s and more cases of animal cruelty and neglect. But thanks to visionary leadership, things have significantly changed for the better in Marin. Paramount have been our efforts to educate the community about responsible pet guardianship and respect toward all animals. In 1973, Marin Humane opened the first subsidized spay/neuter clinic in California. And in 1988, we were the first shelter to mandate that all shelter animals be microchipped. Considered pioneering at the time, these actions have paved the way in significantly reducing pet overpopulation in our community.”

**On becoming a national expert on animal welfare issues:** “I feel lucky to be in a position where I can utilize my years of experience to make an impact beyond our county. I’ve traveled around the country to train law enforcement on circus inspections, I’ve led animal rescue teams in the wake of hurricanes in the south and fires to our north, and I’ve been active in groundbreaking legislation for farm animals.”

**Advice for people new to the animal welfare field:** “Remember that behind every animal is a person. We have to hone our skills of working effectively with people to best serve animals.”

**Future plans:** “You’ll have to pull me away from this place when I’m in my eighties. As long as I’m helpful and useful, this is where I will be!”

*In addition to our role as a nonprofit animal shelter, Marin Humane contracts with the County of Marin to provide its animal services including emergency response, lost and found pets, licensing and animal permits, and wildlife rescue.*

marinhumane.org
While Marin Humane is a nice animal shelter, it’s still a shelter. And time spent in even the nicest kennel or cat condo can be stressful for animals. To keep our animal guests as happy and healthy as possible, the Behavior & Training team has expanded our services.

**DOGS:** The Screen Team gets to know each dog, fits them with the best walking equipment, and ascertains if there are special needs. Those needing extra training or behavior modification are managed by The B-Team, which is made up of staff and volunteers from the Behavior & Training and Animal Care departments who implement behavior modification plans to ensure the best possible outcome.

We now have several special classes for our shelter dogs, like “Shelter Scents” which teaches dogs how to locate various scents. Scenting is a huge part of a dog’s physiology and emotional health and literally, any dog can participate. We also provide basic clicker training classes and even a tricks class.

Shelter dogs also participate in doggie playgroups if they choose or seem to enjoy them. High stress, free-for-all play can create difficult behavior issues in the long run for adopters so only dogs who choose to play do.

Next up on our list of services is a shelter dog “activity park.” Our goal is to create a parkour-type obstacle course where they can interact intellectually and physically with the environment and handler. We’re still seeking funding for the activity features so if you’d like to support this exciting venture, please contact our Development department.

Last, but certainly not least, is our Kennel Enrichment program. Any dog can participate since it happens directly in the dog’s kennel. It can be scent-based, where novel scents are introduced into a dog’s space or auditory, where a volunteer reads books to a dog, or taste-based, where dogs receive flavored “pupsicles” on hot days.

**CATS:** Our feline residents also benefit from shelter enrichment. Bored kitties frequently act up by scratching or biting, and depressed kitties are more likely to get sick. Keeping them entertained provides a better shelter experience for them—and happy cats get adopted more quickly!

We’re upping our game by providing food puzzles and something called a “Ripple Rug.” Cats love stealthy situations where the hunting environment changes and a Ripple Rug can be reconfigured each day, providing a different environment. Clicker training helps tire the cat’s mind and teaches appropriate behaviors for interacting with people. Many cats are quick learners! As we develop protocols that work, we’ll be expanding our Feline Intervention Team. Changing up toys, hiding them in puzzles, and modifying the environment with different textures helps make shelter life more interesting.
Nine years ago, Barbara-Grace Pike made a decision that changed her life. And the lives of countless others. Lifelong lover of animals and believer in the value of giving back through volunteering, “BG” visited Marin Humane’s website and the Pet Care Assistance (PCA) program caught her attention. This program provides free pet food and supplies to low-income seniors and others in need. Volunteers in this program also help with dog walking and litter box cleaning. “I knew I could fit making deliveries to seniors into my work schedule,” said BG.

With a well-established chiropractic and massage practice, she was ready to put her energy into a non-business related outlet. She wanted to be in a “tribe” of animal-loving people and advocates. For nearly a decade now, BG has been delivering much-needed supplies and a generous dose of love to clients in the PCA program.

After retirement, BG had more time to devote to Marin Humane. She’s developed friendships with many PCA clients, listening to their stories of pets, families, and life experiences over a cup of tea. They appreciate an open ear and interest in their lives, as it makes them feel less forgotten as they age. BG’s also helped the families of clients with the care of, and communication around, their aging pet and/or family member. When asked about an unforgettable moment in her volunteer career, BG doesn’t hesitate to tell the story of a five year relationship with a PCA client and her family. When the client was diagnosed with cancer, she asked BG to adopt her cherished dog after her death. Big Bear is now a daily reminder of the friendship and love they shared.

BG also shared that she was surprised by the pervasiveness of poverty in our wealthy Marin community. As she says, there are “hidden corners of Section 8 housing and senior care homes for the poor” that very much need our help.

Barbara-Grace says that what keeps her committed and inspired is the excellence of Marin Humane and its ever-expanding mission, the many clients she’s worked with, and all the friendships she’s developed. We’re so grateful for the hundreds of hours she has volunteered and for her unique blend of skill and love which she shares with each person and their beloved pet.

Learn more about volunteering at marinhumane.org/volunteer
UPCOMING EVENTS

Hoppy Hour Rabbit Adoption Event
Monday, August 12, 4 – 6 pm
Kitty Corner in the Red Hill Shopping Center, San Anselmo

Clear the Shelters
Saturday, August 17, 10 am – 2 pm
Nationwide pet adoption event. Adoption fees waived for all animals.

Fly Away Home Bird Adoption Event
Saturday, August 17, Noon – 4 pm
Novato campus

Bird Basics – FREE!
Saturday, August 17, Noon – 2 pm
Novato Campus

Gearing Up for Pet Chickens – FREE!
Saturday, August 17, 2 – 4 pm
Novato Campus

Bay Area Pignic – ONLY $5!
Saturday, August 24, 10 am – 2 pm
Novato campus
Join us for a fun-filled gathering for guinea pigs and their humans.

Student Service Clubs Fall 2019 deadline
Wednesday, August 21
For information, call the Humane Education department 415.506.6288.

Please see marinhumane.org/events for more information.

Marin Humane Thrift Shop
Visit Marin Humane Auxiliary’s Thrift Shop in downtown San Anselmo!

Shop for clothes, kitchenware, books, handmade cards, collectibles, and more. Proceeds support the Marin Humane Spay/Neuter Program. Item donations welcome!

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