

Dear Staff,

We regularly assess what levels of services we can provide to our community and the animals in our care, safely and securely. After reviewing the limited number of staff available and the current county-wide shelter-in-place orders, Marin Humane will announce to the public that we will be closed (with a few exceptions) until the current shelter-in-place order is lifted (which is 1/9/2021 at the moment).

We will continue to encourage the public not to come to campus (through our website and phone messaging) and will respond to emergencies or scheduled appointments only. Coverage for incoming calls is being worked out and minimal staff will be on campus to help with the basics of animal care, maintenance, Pet Safety Net deliveries, finance, and development functions. Pre-arranged adoptions, redemptions and fosters will be handled on a case-by-case basis. Animal Services will continue to respond to priority calls and maintain the 24/7 coverage.

Signs and phone messages are being updated. Most volunteers will not be on campus, including the greeters. Fortunately, most of our Behavior and Training activities were already closed for the remainder of the year.

It bears repeating – the real way to slow the spread of coronavirus is to wash your hands often, wear your facial covering, and maintain 6' of physical distancing. Unless essential, please restrict your travels. The risk of contact is not so much touching a door handle or other hard surface (although we recommend cleaning them regularly with the supplies we've provided), it is from direct contact (*15 minutes or longer, and within six feet of another person*).

Again, this upcoming closure at Marin Humane is due to the current shelter-in-place orders **and** the fact that we have a limited number of staff available to work. If either of these situations changes, we will make adjustments. Thank you for your flexibility and understanding as we navigate through all of this.

Stay safe and healthy!

Nancy B McKenney, MNPL, CAWA

CEO/President

Pet Parent to Brody & Fiona (*both adoptees*)

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